

“PET FRIENDLY” BOOKING TERMS & CONDITIONS

1. IMPORTANT

- 1.1 These terms and conditions govern Pet Friendly Bookings at the Participating Property. Please read the following terms and conditions carefully.
- 1.2 All Pet Friendly Bookings made with Mantra Group directly are made subject to these Pet Friendly Booking T&C's. The person making the Pet Friendly Booking will be deemed to have accepted the Pet Friendly Booking T&C's on behalf of all persons who will be staying at the Participating Property under the Pet Friendly Booking, once any payment is made in relation to the Pet Friendly Booking.
- 1.3 Pet Friendly Bookings are also governed by and subject to Mantra Group's Standard Booking T&C's. If there is any inconsistency between Mantra Group's Standard Booking T&C's and the Pet Friendly Booking T&C's, the latter will prevail to the extent of any inconsistency.

2. DEFINITIONS

2.1. In these terms and conditions:

- (i) “*Deposit*” means the amount of \$500.00, which is payable in accordance with clause 4;
- (ii) “*Mantra Group*” means Samarad Pty Ltd trading as Mantra Group;
- (iii) “*Mantra Group's Standard Booking T&C's*” means Mantra Group's standard booking terms and conditions located at '<https://www.mantra.com.au/terms-and-conditions/>';
- (iv) “*Participating Property*” means the property known as 'Mantra on the Park' located at 333 Exhibition Street, Melbourne, Victoria, 3000;
- (v) “*Pet*” means an animal which satisfies the criteria outlined under clause 3.3 of these Pet Friendly Booking T&C's.
- (vi) “*Pet Friendly Booking*” means a booking made under these Pet Friendly Booking T&C's whereby a Pet will be staying with You at the Nominated Property;
- (vii) “*Pet Friendly Booking T&Cs*” means these Pet Friendly Booking T&C's;
- (viii) “*You*” and “*Your*” means the person who is making the Pet Friendly Booking.

3. PET FRIENDLY BOOKINGS

- 3.1. Pet Friendly Bookings are only available for stays at the Participating Property (no other Mantra Group property is open to Pet Friendly Bookings).
- 3.2. A restriction of one Pet per room applies at the Participating Property.
- 3.3. Only Pets which satisfy the following criteria will be allowed to stay at the Participating Property for the purposes of a Pet Friendly Booking:
 - (i) must be a cat or dog only;
 - (ii) must be registered with the relevant government or council authority;
 - (iii) must be immunised and wormed (You must be able to provide evidence of immunisations and worming if requested by Mantra Group); and
 - (iv) must be small to medium size with a weight limit of fifteen (15) kilograms.

- 3.4. You will not be able to access the following areas of the Participating Property with your Pet – pool, gymnasium, restaurant & café (outside area of café permitted if your dog is on a lead).
- 3.5. During your stay at the Participating Property, Your 'Do not Disturb' sign must be left on the door when your Pet is inside the room.
- 3.6. You must provide your own bedding and bowl for your Pet during Your stay at the Participating Property. You must be able to show this bedding and bowl upon check-in at the Participating Property.
- 3.7. You are responsible for cleaning after your Pet and maintaining any toilet equipment, provided by the Participating Property, such as a dog toilet or cat litter.
- 3.8. The Participating Property has the right to ask You to leave, without refund for the remainder of Your stay, if Your Pet is creating a disturbance to other guests (including, but not limited to, creating noise, foul odours etc.). This right is at the full discretion of the Participating Property.
- 3.9. Your pet must be removed from the Participating Property room You are staying in during any housekeeping weekly services.
- 3.10. You must carry or transport your Pet in a suitable Pet transportation carrier when using the lifts in the Participating Property.

4. DEPOSIT

- 4.1. The Deposit must be paid by You on check-in to cover any potential damage or extra cleaning costs caused during Your stay by You or Your Pet. Deposit is to be paid in cash or via credit card pre-authorisation.
- 4.2. The Deposit is refundable after the room has been checked for damage caused to the room following your stay.
- 4.3. The Deposit may be used by Mantra Group to cover for damage or repairs incurred during your stay including but not limited to or cleaning charges in excess of the normal level of cleaning.

5. RELEASE, INDEMNITY AND PROPORTIONATE LIABILITY

- 5.1. To the extent permitted by the law, You agree to release, indemnify and hold harmless, Mantra Group (including the Participating Property) and its current and former officers, employees, contractors, sub-contractors/consultants (including their respective employees and contractors) and agents against, from and in respect of all expenses, costs, liabilities, claims, actions, proceedings, damages, judgments and losses of any kind whatsoever (including but not limited to consequential and economic losses, property loss/damage and damages for injury, including personal injury and death) arising out of, caused by, attributable to or resulting from your Pet Friendly Booking or your stay at the Participating Property except to the extent such expense, cost, liability, claim, action, proceeding, damage, judgment or loss arose out of, was caused by, attributable to or resulted from Mantra Group's negligence, wrongful act/omission or breach of these Pet Friendly Terms and Conditions.
- 5.2. To the extent permitted by law the aggregate of Mantra Group's liability to you is limited to an amount not exceeding the amount paid by you for your Pet Friendly Booking.
- 5.3. Each indemnity in these terms and conditions is a continuing and independent obligation and survives the termination or expiry of these Pet Friendly Terms and Conditions.

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